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CERTIFICATE
OF REGISTRATION

This is to certify that the management system of:

Telelink Business Services EAD

Main Site: 2 „Donka Ushlinova" Str., Garitage Park, Building 1, fl.4, Sofia, Bulgaria

has been registered by Intertek as conforming to the requirements of:

ISO/IEC 20000-1:2018

The management system is applicable to:

Design, development, implementation, administration, maintenance and monitoring of information, communication infrastructures and systems, including information security and protection of privacy information.
Performing audit and analysis of information, communication infrastructures and systems, including information and cybersecurity.
Delivery, installation, configuration, commissioning and maintenance of computer and IT equipment.
Providing IT services and products based on cloud technologies, software development and software application support.
Information technology consulting and training, including information and cybersecurity, business processes and protection of privacy information.
Providing cybersecurity monitoring and management services.

This certificate includes 4 appendices for sites legal entities, addresses and scopes of the multisite organization.

Certificate Number:
0120114

Initial Certification Date:
20 August 2013

Date of Certification Decision:
18 April 2023

Issuing Date:
08 August 2023

Valid Until:
09 December 2024

Certified by Intertek since:
27 November 2021

ISO/IEC 20000-1:2018 CERTIFICATION ™
intertek

UKAS MANAGEMENT SYSTEMS
014

Calin Moldovean
President, Business Assurance

Intertek Certification Limited, 10A Victory Park, Victory Road, Derby DE24 8ZF, United Kingdom

APPENDIX TO
CERTIFICATE OF REGISTRATION

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This appendix identifies the locations covered by the management system of

Telelink Business Services EAD

This appendix is linked to main certificate #0120114 and cannot be shown nor reproduced without it.

Telelink Business Services EAD

2 „Donka Ushlinova" Str., Garitage Park, Building 1, fl.4, Sofia, Bulgaria

Design, development, implementation, administration, maintenance and monitoring of information, communication infrastructures and systems, including information security and protection of privacy information.
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Telelink Business Services DOOEL

72 Fyodor Dostoevski Str., entr. 1, floor 4, app. 5
Skopje, North Macedonia

Design, development, implementation, administration, maintenance and monitoring of information, communication infrastructures and systems, including information security and protection of privacy information.
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Telelink Albania SH.P.K

"Ukraina e Lirë" Str., No. 3, Floor 12, 1005, Tirana, Albania

Design, development, implementation, administration, maintenance and monitoring of information, communication infrastructures and systems, including information security and protection of privacy information.
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Telelink Business Services d.o.o

Radnička cesta 52, R2/VII, 10000 Zagreb, Croatia

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